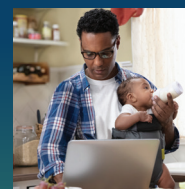


- » **Watching Out for Your Family's Home Comfort**
- » **4 Fast Energy Facts**
- » **Community Connection: Link to Libraries**



Help to **Simplify Your Life**



Benefits of **Bioheat+**

2021

Should You Invest in a Backup Generator for Your Home? **4 Signs It's Time**

You don't realize how much you rely on electricity until you lose it. In some cases, power loss is a short-term inconvenience, but in many situations, power outages can put your health and safety at risk and result in a financial hit due to spoiled food, burst pipes, damaged electronics and more. That's because when your power goes out, so does your heat, hot water, refrigeration, security system and, in some cases, communications.

Ask yourself these questions:

- Does your power go out three or more times per year?

- Is there anyone in your home using medical equipment that requires electricity?
- Would it be a hardship to stay in your home for more than a few hours if you lost heat, hot water and other essentials, especially for elderly, very young or infirm family members?
- If you work from home, do you provide an essential service that you would be unable to perform without power?

If you answer yes to any of these questions, getting a backup generator makes good sense. Standby generators can provide power for your entire

home for several days but are valuable if even short-term power loss poses serious concerns. In addition, they add as much as 5%* to your home's overall value and can save you money on your homeowners insurance.

We're happy to consult with you on your needs, and of course, you can count on the certified professionals in our electrical division for expert installation. If you are considering a generator, please act quickly as there have been delays in delivery of up to several months due to supply shortages and backorders. Call us when you are ready for a free quote: 800-343-8829.

Watching Out for Your Family's Home Comfort Every Day with Comprehensive Services

As we enter the fourth season of 2021 (and so quickly!), we pause to reflect on where we've been and where we're going. In a lot of ways, 2021 has been a year of incredible transition. The COVID-19 pandemic threw us all for a loop in 2020, and while we expected to be well settled into a "new normal" by now, we are still navigating many of the same concerns.

We were delighted to return to business as (pretty close to) usual this summer once we were able to welcome customers back into our offices. We don't know what winter will bring, but you can be assured that as your full-service home comfort company, we will be here and are fully prepared to provide the services you need no matter what the future holds. You can count on us for everything from fuel delivery and heating

system repair and replacement to comprehensive electrical and plumbing services.

Prompt, reliable service is the cornerstone on which Noonan Energy is built, and it comes with the Noonan Guarantee:

- **Dependable and Timely Service Calls:** We'll be there for you as scheduled. No hassles, no headaches, no excuses.
- **Comprehensive Parts Inventory:** Our service vehicles are stocked with an extensive parts inventory to ensure that we can fix most problems right when we get to your home.
- **Quick Emergency Response Time:** With a large team of full-time professionals in our service department, there is always someone on call to handle any emergencies that might arise.

- **Quality Parts:** We install only superior parts using name brand equipment lines that have been thoroughly tested for safety and durability.
- **Trained and Experienced Personnel:** We only send personnel who we have the utmost confidence in and who are among the finest in the industry.
- **Friendly and Knowledgeable Staff:** We make it a point to get to know you as well as your home comfort needs, and we guarantee our staff will be courteous and attentive from the very first call.

As always, we look forward to serving you.



Ted Noonan

President,
Noonan Energy

Simplify Your Life: We Can Help!

Ever feel like you just have too much going on? You're not alone and life has certainly thrown more challenges than ever at us over the past 18 months.

If you are looking for ways to simplify your life, we can help. Check out these options designed to save you time and money:

- **Payment Plans:** We offer four payment plan options to make it easier for you to manage your heating costs.
- **Comfort Plans:** With regular

tune-ups and maintenance, we can address small problems before they become major ones, and ensure your system is running at peak efficiency, which saves fuel and money.

- **Automatic Delivery:** The last thing you want in the middle of winter is to run out of fuel. Not only does that leave you in the cold, but it can damage your system as well. With automatic delivery, we'll keep your tank full with a regular delivery schedule based on your usage and degree day calculations.
- **Pay Online:** We know paying bills is a hassle, so we make it simple with our online payment portal. No more checks to write, envelopes to stamp or trips to the mailbox.



For the ultimate convenience and peace of mind, ask us about our Triple Pay Package, which combines automatic delivery with a Payment Plan and a Comfort Plan. Learn more about all of these options at NoonanEnergy.com or give us a call at 800-343-8829.

Explore the Benefits of **BIOHEAT**

We're proud to deliver Bioheat+, doing our part to improve:

- The environment: Made by blending ultra-low sulfur heating oil with renewable biodiesel made in America from domestically grown agricultural products like soybean oil, Bioheat® is a true low-carbon energy option that helps reduce carbon and greenhouse gas emissions.
- The economy: The biodiesel industry supports more than 62,000 jobs in the U.S., including manufacturing, transportation and agriculture. It also helps reduce the cost of soybean meal for livestock feeders as it increases the demand for its byproduct, soybean oil.

- Your health: Studies show that Bioheat® fuel and biodiesel provide cleaner air for our communities and help prevent health problems such as cancer and lung problems.
- Your budget: Bioheat® fuel is better for your heating equipment because it's cleaner, helping to extend the life of your heating system while reducing maintenance and service calls.

At Noonan Energy, green isn't just the color of our trucks and our logo. It represents our ongoing commitment to providing you with smart, sustainable home comfort and energy solutions.



Community Connection **Link to Libraries**

Learning to read is a child's best chance for success in school and life, which is why we are pleased to support Link to Libraries. Since 2008, this amazing organization has placed volunteer readers in classrooms throughout the region and put more than 500,000 new books into the homes of school children, most of whom have never previously owned a book of their own.

By increasing their access to books at home and in school, Link to Libraries strives to inspire young readers and enhance the language and literacy skills of children of all cultural backgrounds.

You can support their mission by becoming a classroom reader or making a donation. Learn more about their work and accomplishments at linktolibraries.org or visit their Facebook and Instagram pages @LinktoLibraries.



4 Fast **Energy Facts**

- The amount of energy Americans use doubles every 20 years.
- The U.S. energy market is the third largest industry in the country.
- Estimates show that Americans spend more than \$300 billion a year on energy that goes to drafty doors and windows, inefficient appliances and other energy wasters.
- The average household wastes \$150 per year in energy costs just from holes and cracks in their homes.

Source: Electric Choice, 50 Surprising Facts on Energy Consumption

2021 Newsletter



NoonanEnergy.com
800-343-8829

Springfield | Amherst
Palmer | Westfield



Join the Noonan Team!

We have immediate, full-time openings for experienced HVAC technicians and plumbers to provide service throughout the Springfield region. Enjoy great benefits and competitive pay, not to mention the support of some awesome coworkers. Learn more and apply today at NoonanEnergy.com!



Coollest
job ever!

Review Us and You Could Win \$100!

We're delighted to have you as a customer and are determined to provide exceptional customer service. If we do, we hope you'll spread the word and leave us a review on Google, Facebook or Yelp. We'll pick one reviewer in January who will receive a \$100 credit on their next bill for fuel, service, electrical work or plumbing.



86 Robbins Road
Springfield, MA 01104



PRESORT
STANDARD
U.S. POSTAGE
PALMER, MA
01069
Permit No. 28