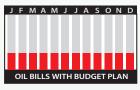
## **BUDGET PLAN**

Our 12 month budget plan is highly recommended to any customer who would like to manage their fuel oil and Comfort Plan payments as efficiently as possible. Your budget payment lets you spread your heating costs into smaller, predictable payments throughout the year. When you enroll in either of our Comfort Plans, the cost can be wrapped into your budget payment. Noonan Energy pays interest on any credit balance at the end of each month when you are enrolled in a budget plan.









## **AUTOMATIC DELIVERY**

When you sign up for automatic delivery, we monitor your account, based upon your previous history. You, as the customer, do not have to worry about monitoring your system's inventory level.

# **NOONAN ENERGY SERVICES**



Heating Oil



Diesel



Kerosene



Plumbing Services License #12826



Heating & Air Conditioning



Heat Pumps



††† Indoor Air Quality



Electrical Services
License #22552 A

License Numbers: MA Oil Burner License # - 057442 • MA Sheet Metal License #370 • MA Corporate Plumbing Certificate #3371C • US EPA Universal Refrigerant Certification #012625476 • CT HOD Registration # 512 • MA Home Improvement Contractors License# - 170097 • MA Construction Supervisor License # - CS105821

- 1. This agreement is between the customer and Noonan Energy Corp. herein referred to as the Company. This agreement will automatically suspend if the customer ceases to purchase ALL of their oil from Noonan Energy Corp., to pay for repair parts, labor, or other chargeable items when due, or renders or permits anyone other than the Company to perform service to the heating system and associated equipment, unless so instructed beforehand by the Company. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement. Upon termination there shall be no refund or credits allowed. This agreement is transferable.
- 2. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be cancelled and a full refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.
- 3. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Maintenance Plan invoice. This agreement is effective for a twelve (12) month period and will automatically renew. If the customer elects monthly billing for their either Plan and they cancel their account for any reason before the end of the 12 month period, the customer will be billed for the remaining balance and payment in full will be due immediately. Twelve (12) month billing will only be available to customers who enroll in a fuel budget plan. These Plans are in effect for one full year and automatically renewed each year on its anniversary date. Cancellation of this plan by customer requires 30 day written notification. Noonan Energy Corp. reserves the right to modify this agreement as regards to price and/or terms of coverage.
- 4. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lightning, freeze-up, acts of God, or civil disturbance.
- 5. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss or damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the
- 6. Part and labor discounts associated with the Comfort Plan, Total Comfort Plan, or Water Heater Preventative Maintenance Plan are only eligible toward the replacement of existing parts and the required labor of the current heating system in place. The respective plan discounts will not be valid toward parts and labor associated with upgrading equipment, converting energy sources, new equipment installations, tankless coils, or humidifiers.
- 7. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed
- 8. Free mandatory tank inspection is required prior to acceptance for oil tank protection. Coverage is limited to leaks caused by internal corrosion. Uninterrupted coverage continues with each annual renewal. If your aboveground oil storage tank needs to be replaced, we will provide up to \$1,700 toward tank replacement costs including: storage tank, labor, parts, and materials for the replacement of the same or similar size tank. All work and materials will be provided by Noonan Energy. Tank replacement costs will not include the removal of any partitions, walls, stairs, etc., or the re-installation of the same tank, or cleanup; this will be the responsibility of the Oil Tank Protection holder. Plan does not cover the cost of any loss of oil from a leaking tank or any damage to structural or personal property, external leaks or tanks damaged by acts of God, explosion, fire, flood, storm, hurricane, earthquake, or other natural causes, or any damage caused by customer negligence or misuse.





# **HOME COMFORT PLANS** & COMPANY INFORMATION

For Oil Boiler or Furnace Systems

A Full Service Home Comfort Company

(800) 343-8829

www.noonanenergy.com

## **COMFORT PLAN**

For Boiler or Furnace Systems

\$209.95 annually\*

## TOTAL COMFORT PLAN

For Boiler or Furnace Systems

\$269.95 annually\*

\$69.95 annually\*

Includes the following benefits:



Just like changing the oil in your car, your heating system should be tuned up periodically. Below are the benefits of receiving a periodic heating system tune-up:

Standard parts included: nozzle, oil filter, and pump strainer (if necessary)

Keeps the system running cleanly & reduces unexpected service calls

Increases efficiency of your heating system

Saves you money on fuel

Prolongs the life of your heating system

#### **Safety Inspection**

Our home energy experts will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.

# **30% Discount on Labor & Parts**

Noonan Energy wants to ensure that you are covered for any potential issue that may occur by giving a significant discount on any necessary labor and associated part repairs during the term of your plan. This does not apply to a system replacement.

# **Emergency Service**

With the Total Comfort Plan, a certified Noonan Energy technician will be available for your home heating needs 24 hours a day, 7 days a week, and 365 days a year. No matter what the potential issue, or the time that it occurs, rest assured that we will be there for you.

\*\$23.95 monthly payment available when rolled into a 12 month fuel budget plan.

# **New Equipment Installation Discount**

Includes the following benefits:



## **Heating System Efficiency Tune-Up**

Just like changing the oil in your car, your heating system should be tuned up periodically. Below are the benefits of receiving a periodic heating system tune-up:



Standard parts included: nozzle, oil filter, and pump strainer (if necessary)



Keeps the system running cleanly & reduces unexpected service calls



Increases efficiency of your heating system



Saves you money on fuel



Prolongs the life of your heating system



### **Safety Inspection**

Our home energy experts will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.



## 15% Discount on Labor & Parts

Customers will receive a 15% discount off all parts and labor charges related to repair work on your system during normal business hours (Monday - Friday 8am to 4:30pm excluding holidays). Discount does not apply to a system replacement.

At Noonan Energy, we are here for our customers. With our 24-hour emergency service, no matter what the season, or reason, you can count on a Noonan Energy service technician to come to your home. Your home comfort is our priority.

\*\$18.95 monthly payment available when rolled into a 12 month fuel budget plan.



## **New Equipment Installation Discount**



Keep Noonan Energy in mind for all your plumbing and electrical needs.

# ADDITIONAL WATER HEATER PREVENTATIVE MAINTENANCE PLAN

Includes the following benefits:



**Periodic System Efficiency Tune-Up** 

See details under Comfort Plan or Total Comfort Plan



#### **Discount on Labor & Parts**

Customers will receive a 15-30% discount off all parts and labor charges (depending on enrollment in either our Comfort or Total Comfort Plan), related to repair work on your system. Comfort Plan customers will receive a 15% discount on parts and labor during normal business hours and Total Comfort Plan customers will receive a 30% discount 24 hours a day, 7 days a week, and 365 days a year. Discounts do not apply to system replacements.

\*\$5.95 monthly payment available when rolled into a 12 month fuel budget plan.

## **OIL TANK PROTECTION**

\$59.95 annually

Should your tank have an unrepairable leak, we will provide up to \$1,700.00 of labor and materials toward replacing your oil tank at no charge to you. This coverage is available for 330 gallon capacity or smaller above ground steel tanks. This option does not include damage to structures or personal property caused by leaking oil. For additional Oil Tank Protection details, please refer to General Conditions #8.

### **New Equipment Installations**

As new advancements in heating oil equipment continue to be introduced, there are more and more ways for you to heat your home more effectively and efficiently. If your current heating system is over 20 years old, you may want to speak to our experts about these new advancements. Only Noonan Energy customers enrolled in either Comfort Plan are eligible for a \$200 discount toward a new heating system.



\*Save coupon for \$200 toward your heating system replacement. Cannot be combined with other offers. Limit of one per customer. Coupon only valid for equipment sold and installed by Noonan Energy.