



Dear Customer:

October 2018

Since the 1930s, we have taken pleasure in providing you and your family with a reliable, local, family owned and operated home heating company. We understand the importance of providing dependable and efficient service and pride ourselves in having built lifelong relationships with our customers. Our commitment to you and to the greater Palmer area has encouraged us to partner with the Noonan Energy family in order to continue to provide you with the best energy services.

The Chudy family has had a long-term relationship with the Noonan family, not just because of our shared commitment to our customers and our communities, but also because Noonan Energy is a local, 5th generation family run business deeply rooted in the Pioneer Valley. Noonan, like Chudy, has always been and will continue to be a huge supporter and proponent of local organizations and institutions, believing it is incumbent upon us to be active members of the community where we live and work.

Noonan Energy, a Palmer institution founded in 1890, offers its customers a variety of home heating, cooling, plumbing and electrical services as well as the most up to date technology and efficiency options the energy field has to offer at competitive prices. We are confident that this transition will provide you with the same reliable and committed service, as well as additional options to satisfy your home comfort needs. As you know Chudy Oil has always stocked parts to service newer furnaces as well as the older models. Our extensive inventory will now be available through Noonan Energy insuring that you will continue to receive the same prompt service you have relied on for more than 85 years. Throughout this merger, if you are on automatic delivery, we will continue to deliver as usual. Furthermore, very little will change as regards to delivery and account information and our helpful and courteous staff will be available to assist you with any questions that may come up along the way.

Over the next few weeks our office will transition to 1488 North Main Street, Palmer, MA so feel free to stop by as we would love to say hello. You will continue to see and talk to Chuck (if we can convince him not to retire ☺), Penny & Ray as well as some new friendly faces providing you with the same excellent service you have come to expect. While we are merging our oil delivery and service schedules, you may see either a yellow or green truck providing your services. Rest assured that they all represent Noonan Energy-Chudy Oil.

We would like to thank you for your patronage and encourage you to contact us at the same phone number, 413-283-8356, stop in the office or visit us online at www.noonanenergy.com for more information.

Respectfully,

The Chudy Family

Chudy Oil Company, Inc.

The Noonan Family

Noonan Energy Corp.